



GALLANG PLACE
Aboriginal and Torres Strait
Islander Corporation
ICN 2076

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Cannon Hill Qld 4170
07 3899 5041

email: reception@gallangplace.org.au
www.gallangplace.org.au

GALLANG PLACE



Gallang Place's Promises to You

We promise to do all we can to:

- ✓ Value you and treat you as an individual
- ✓ Listen to you without judgement
- ✓ Protect your safety
- ✓ Treat you with dignity and respect
- ✓ Provide the best services we can, regardless of your age, gender, sexual preferences, marital status, your beliefs or your disabilities.
- ✓ Empower you to make good choices, and respect those choices
- ✓ Protect your privacy and not share your information without your permission (unless we are required to by law)



About Gallang Place

Gallang Place Aboriginal and Torres Strait Islander Corporation was established in 1994 to meet the emotional and social health and well-being needs of the Aboriginal and Torres Strait Islander community.

We are a not-for profit organisation governed by a Board of Aboriginal and Torres Strait Islander Directors who are elected by our membership.

"Gallang" is a word from the *Jagera Nation* and means "healing". Permission was granted by Jagera Elder, the late Senator Neville Bonner AO to use this word for our counselling service.



Client Information



partners in recovery

supporting mental health and wellbeing



Artwork by Maurice Woodley

What is Partners in Recovery and can it help me?

If a serious ongoing mental health problem affects you or someone you care for or someone in your family the Partners in Recovery program (PIR) may be able to help you.

Our job in PIR is to provide better support for you by making sure your support services work together and if you need other services we will assist you to find them.

How much does it cost?

If you are accepted into the PIR program there is no charge to you or your family. This program is funded by the Australian Government.

How do I get started?

You can contact the PIR Intake Team or a member of your family, your carer or even your doctor or existing agencies such as Mental Health Services can also make contact for you.

What happens next?

The Intake Team will need to assess whether the PIR program is suitable for your needs. If you meet the requirements of the PIR program they will register you with the best PIR partner to help you. Gallang Place is set up to help Aboriginal and Torres Strait Islander people, we also work with other service providers to ensure you get the best care.

After I am registered with PIR, what happens then?

Our team will choose a Support Facilitator to work with you to build a plan to improve your access to services. This plan is called your PIR Action Plan.

What is the role of my Support Facilitator?

Your Support Facilitator will work with you to identify services and supports you need to help with your recovery.

We will link you into services and liaise with organisations to make sure you are getting the best support.

How do I make Contact?

You can contact the BSPHN PIR intake Team:

phone: 1300 467 265

fax: 07 3864 7546

website: www.bsphn.org.au

or contact Gallang Place PIR Team on:

phone: 07 3899 5041 8:30am - 4:30pm

Monday to Friday

email: pir@gallangplace.org.au

What do I do if I have a complaint or concern?

If you experience any problems or are not happy with any of your support services, please discuss concerns with your Gallang Place Support Facilitator or your doctor. You can also contact the PIR Intake Team on 1300 467 265.