

**GALLANG PLACE**  
Aboriginal and Torres Strait  
Islander Corporation  
ICN - 2076

57 Southgate Avenue  
Cannon Hill Qld 4170  
07 3899 5041

email: [reception@gallangplace.org.au](mailto:reception@gallangplace.org.au)  
[www.gallangplace.org.au](http://www.gallangplace.org.au)

**GALLANG PLACE**



## *Confidentiality*

- We will explain the confidentiality policy of our service to you;
- We will not share any of your confidential or private information, except where we are required to share information in the following situations:
  - The Women's Transitional Care Program is a part of the Indigenous Mental Health Intervention Program (IMHIP) and information will be shared with them;
  - If your safety or the safety of others is at risk;
  - If you agree and provide your informed consent.



## *How to Make a Complaint*

The Gallang Place brochure "Our Promise to You" explains how to make a complaint if you are unhappy with your Care Worker or the services we provide to you.

We encourage you to let us know if you have any concerns. Please discuss this with your Care Worker or another worker in the team.

### *Your Support Worker:*

**Gallang Place Transitional  
Care Program**

[gallangtranscare@gallangplace.org.au](mailto:gallangtranscare@gallangplace.org.au)

*Counselling Support for Aboriginal and  
Torres Strait Islander People*

# Women's Transitional Care Program



*Safety, Respect,  
Empowerment, Access & Equity,  
Confidentiality & Accountability*

# Women's Transitional Care Program

## How will this Program help me?

- We are a team of professionally trained Aboriginal and Torres Strait Islander women;
- We offer help to Aboriginal and Torres Strait Islander women to transition from prison back to community, family or to a place of their choice;
- We can provide support to you and your family, help you connect or reconnect with your community and find other community supports;
- We will respect you and listen to your needs.

## Who can join the Program?

Aboriginal and Torres Strait Islander women who have received support from the Indigenous Mental Health Intervention Program (IMHIP) whilst in custody will be offered support from the Transitional Care Program team.

## How do I get involved?

Contact the Indigenous Mental Health Intervention Program team and they will arrange a referral to the Transitional Care Program and a care worker will contact you.



## What the Transition Care Worker can support you with...

- A care worker will work with you to transition back to the community;
- We will help you work towards achieving your goals and steps for easy transition;
- If needed, we can talk to your family, friends or community to help support you on your return back to community;
- We will help organise transport and accommodation (if needed) to get you safely back;
- We can also assist with referrals to support services, for example:
  - Centrelink;
  - Counselling;
  - Family Support such as parenting programs;
  - Medical and health services, including drug and alcohol help;
  - Financial management services;
  - Legal services;
  - Family violence support;
  - and many more... just ask.