# Complaints and Feedback Form

Gallang Place greatly values feedback, whether it be a compliment, complaint, or just a general comment about Gallang Place and our services. We are committed to good governance, strong management, and providing services that meet your needs. Your feedback assists us to improving our performance.

You can choose whether you wish to identify yourself or remain anonymous when providing Gallang Place feedback.

## Feedback details

**Please select feedback type/s:**

|  |  |  |
| --- | --- | --- |
| ◻ Compliment | ◻ Complaint | ◻ Comment / Suggestion |

**Please specify whether you are:**

|  |  |  |
| --- | --- | --- |
| ◻ Client | ◻ Family member / representative | ◻ Staff member |
| ◻ Other |  |  |

Please provide your feedback below:

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|  |

Please indicate how you would like us to respond to your feedback:

|  |
| --- |
|  |

This form can submitted by:

Email to [reception@gallangplace.org.au](mailto:reception@gallangplace.org.au)

Post to 57 Southgate Ave, Cannon Hill, Qld, 4170

You can also provide feedback by phoning (07) 3899 5041.

You will receive confirmation of receipt of your feedback and will at that time be advised of the timeframe for receiving a response to your feedback.